



Mercy Health

Care first

REACH out to us

If you are worried, so are we.

We understand you know yourself, your family member or friend better than we do.

If you **Recognise** a worrying change or feel that something is 'not quite right' – let us know.

What to do if you feel worried:

1



Engage and speak with your nurse, midwife or doctor about your concerns.

2



Act: Talk to the person in charge of the ward about your concerns.

3



Call 8416 7800 if the nurses, midwives or doctors could not help.

Help is on its way.

Recognise **E**ngage **A**ct **C**all **H**elp is on its way